



Kindred Hospital Seattle-First Hill Plain Language Summary of Charity Care and/or Financial Assistance Policy

Kindred Hospital Seattle-First Hill is committed to ensuring our patients get the hospital care they need regardless of ability to pay for that care. Providing health care to those who cannot afford to pay is part of our mission and state law requires hospitals to provide free and discounted care to eligible patients. You may qualify for free or discounted care based on family size and income, even if you have health insurance.

If you think you may have trouble paying for your health care, please talk with us. When possible, we encourage you to ask for financial help before receiving medical treatment.

What Is Covered? For appropriate hospital-based services at Kindred Hospital Seattle-First Hill we provide free care and financial assistance/charity care to eligible patients on a sliding fee scale basis, with discounts ranging from 100 to 50%. Regardless of payor source or ability to pay, all patients are charged based on services provided.

How to Apply: Any patient may apply to receive financial assistance/charity care by submitting an application and providing supporting documentation. If you have questions, need help, or would like to receive an application form or more information, please contact us:

- When you are checking in or checking out of the hospital;
- By telephone: **contact the Central Admissions Department at (702) 720-3053, Option #2**
- On our website at: **<https://www.kindredhealthcare.com/locations/ltac/kindred-hospital-seattle-first-hill/patient-experience/what-to-expect>**
- In person: **Patient Relations Representative at 1334 Terry Avenue Seattle, WA 98101**
- To obtain documents via mail free of charge: **Send requests to 1334 Terry Avenue Seattle, WA 98101; Attn: Administration**

If English is Not Your First Language: Translated versions of the application form, financial assistance policy, and this summary are available upon request.

Other Assistance:

Coverage assistance: You may be eligible for other government and community programs. We can help you learn whether these programs (including Medicaid/Apple Health and Veterans Affairs benefits) can help cover your medical bills. We can help you apply for these programs.

Uninsured discounts: We offer a discount for patients who do not have health insurance coverage. Please contact us about our discount program.

Payment plans: For any balance for amounts owed by you, payment plans are available. The balance can be paid in any of the following ways: credit card, payment plan, cash, check, or online bill pay. If you need a payment plan, please call the number on your billing statement.

Thank you for trusting us with your care.